Provider Inspection Summary

For the period 06/01/2003 to 05/31/2006 Community Based Residential Facility CLASS CNA (NONAMBULATORY) STATE OF WISCONSIN
Bureau of Quality Assurance
P.O. Box 2969
Madison WI 53701-2969

Facility Information

Facility Name: HAMPTON SUPPORTIVE CARE (310631)
Address: 4615 W HAMPTON AVE, MILWAUKEE, WI 53218

License Status: REGULAR

Licensed/Certified/Registered 07/01/1997

Regional Office: SOUTHEASTERN REGION (MILWAUKEE), (414) 227-2005

Survey History

Survey ID: 0096950 End Date: 04/27/2006 Type: STANDARD Purpose: SURVEY/COMPLAINT/SELF REPORT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #10011857 Served 05/22/2006

		Compilance	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
13.05(3)(a)	ENTITY ALLEGATION REPORTING REQUIREMENTS	07/11/2006	Yes
83.21(4)(p)	PROMPT AND ADEQUATE TREATMENT	07/11/2006	Yes
83.21(4)(w)	SAFE ENVIRONMENT	07/11/2006	Yes
83.35(1)(e)	ADJUSTMENTS TO FOOD LIKES	07/11/2006	Yes
83.35(7)(b)1	WORK AREAS AND EQUIPMENT	07/11/2006	Yes
83.41(9)	CLEANLINESS OF ROOMS	07/11/2006	Yes
83.45(2)(c)1	HANDRAILS	07/11/2006	Yes

Compliance

Survey ID: 0095266 End Date: 07/13/2005 Type: OTHER Purpose: COMPLAINT/SELF REPORT

Results: NO STATEMENT OF DEFICIENCY ISSUED

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Bureau of Quality Assurance
P.O. Box 2969
Madison WI 53701-2969

Survey ID: 0094577 End Date: 03/15/2005 Type: OTHER Purpose: COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #10008801 Served 04/26/2005

		Compliance	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
13.05(3)(a)	ENTITY ALLEGATION REPORTING REQUIREMENTS	07/13/2005	Yes
83.11(3)(a)	RESPONSIBILITIES	07/13/2005	Yes
83.17(3)(a)1	HOLDING RESIDENT FUNDS-MORE THAN \$200	07/13/2005	Yes
83.17(3)(a)2	ACCURATE ACCOUNTING OF RESIDENT FUNDS	07/13/2005	Yes
83.19(3)(c)	INVESTIGATE ALLEGATION	07/13/2005	Yes
83.21(4)	RIGHTS OF RESIDENTS	07/13/2005	Yes
83.21(4)(o)	MEDICATIONS	07/13/2005	Yes
83.32(2)(d)	REVIEW OF PROGRESS	07/13/2005	Yes
83.41(10)(a)	BUILDING MAINTENANCE	07/13/2005	Yes
83.41(10)(d)	FURNITURE IN GOOD REPAIR	07/13/2005	Yes
83.41(5)(a)5	BATHROOMS SHALL BE CLEAN	07/13/2005	Yes
83.41(9)	CLEANLINESS OF ROOMS	07/13/2005	Yes
83.51(1)(g)	FLOORS WALLS CEILINGS IN GOOD REPAIR	07/13/2005	Yes
83.51(1)(i)	DOORS WINDOWS WATERTIGHT WEATHERTIGHT	07/13/2005	Yes

Survey ID: 0093151 End Date: 08/03/2004 Type: ABBREVIATED Purpose: COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #10008740 Served 08/19/2004

		Compriance	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.21(4)(o)	MEDICATIONS	07/13/2005	Yes
83.42(7)(b)	DESIGNATED SMOKING	03/15/2005	Yes
83.51(1)(i)	DOORS WINDOWS WATERTIGHT WEATHERTIGHT	07/13/2005	Yes

Compliance

Printed 07/28/2006

Provider Inspection Summary

For the period 06/01/2003 to 05/31/2006 Community Based Residential Facility CLASS CNA (NONAMBULATORY) STATE OF WISCONSIN
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P.O. Box 2969
Madison WI 53701-2969

Survey ID: 0092093 End Date: 02/18/2004 Type: OTHER Purpose: COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #10008962 Served 04/05/2004

Deficiencies Cited Subject Area Compliance

Verified

Deficiencies CitedSubject AreaVerifiedCorrected83.41(4)(a)HEATING07/13/2004Yes

Survey ID: 0091831 End Date: 11/13/2003 Type: STANDARD Purpose: SURVEY/COMPLAINT

Results: ENFORCEMENT ACTION

Statement of Deficiency: #10008945 Served 01/27/2004

		Compriance	
Deficiencies Cited	Subject Area	<u>Verified</u>	Corrected
83.14(1)	TRAINING	07/13/2004	Yes
83.14(1)(d)	FIRE SAFETY, FIRST AID & CHOKING	07/13/2004	Yes
83.21(4)(o)	MEDICATIONS	07/13/2005	Yes
83.32(2)(b)	DEVELOPMENT	07/13/2004	Yes
83.33(2)(g)3	CBRF ARRANGE HEALTH VISITS AND DOCUMENT	07/13/2004	Yes
83.33(2)(h)2	MEDICAL SERVICES DOCUMENTED IN RECORD	07/13/2004	Yes
83.41(5)(a)4	BATHROOMS SHALL PROVIDE PRIVACY	07/13/2004	Yes
83.41(5)(a)5	BATHROOMS SHALL BE CLEAN	07/13/2004	Yes
83.41(9)	CLEANLINESS OF ROOMS	07/13/2004	Yes
83.42(2)(a)	EVALUATION RESIDENT EVACUATION LIMITS	07/13/2004	Yes
83.42(7)(b)	DESIGNATED SMOKING	03/15/2005	Yes
83.51(1)(i)	DOORS WINDOWS WATERTIGHT WEATHERTIGHT	07/13/2005	Yes

Compliance

Survey ID: 0091222 End Date: 10/10/2003 Type: OTHER Purpose: DESK REVIEW

Results: NO STATEMENT OF DEFICIENCY ISSUED

Provider Inspection Summary

For the period 06/01/2003 to 05/31/2006 Community Based Residential Facility CLASS CNA (NONAMBULATORY) STATE OF WISCONSIN
Bureau of Quality Assurance
P.O. Box 2969
Madison WI 53701-2969

Enforcement History

Date: 05/16/2006 SOD #10011857 Appealed: No

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

COMPLY WITH REQUIREMENT

FORFEITURE---83.21(4)(p)

FORFEITURE---83.21(4)(w); 83.45(2)(c)1

FORFEITURE---83.35(7)(b)1 FORFEITURE---83.41(9)

1010 E1101E 03.11()

Date: 04/21/2005 SOD #10008801 Appealed: No

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

COMPLY WITH REQUIREMENT

NO NEW ADMISSIONS

FORFEITURE---83.21(4)(o)

FORFEITURE---83.32(2)(d)

FORFEITURE---83.41(10)(a)

FORFEITURE---83.41(5)(a)5

FORFEITURE---83.51(1)(g); 83.41(10)(d)

FORFEITURE---83.51(1)(i)

Date: 08/16/2004 SOD #10008740 Appealed: Yes Decision: DISMISSED

Sanctions

FORFEITURE---83.21(4)(o)

FORFEITURE---83.42(7)(b)

FORFEITURE---83.51(1)(i)

Date: 03/11/2004 SOD #10008962 Appealed: Yes Decision: WITHDRAWN APPEAL (NO STIPULATIO

Sanctions

CONDITIONS PLACED ON LICENSE

FORFEITURE---83.41(4)(a)

Provider Inspection Summary

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Date: 01/21/2004 SOD #10008945 Appealed: Yes Decision: DISMISSED

Sanctions

PROVIDE TRAINING

FORFEITURE---83.13(7)(a)9

FORFEITURE---83.14(1)

FORFEITURE---83.14(1)9d)

FORFEITURE---83.21(4)(o)

FORFEITURE---83.33(2)(g)3

Provider Inspection Summary

For the period 06/01/2003 to 05/31/2006 Community Based Residential Facility CLASS CNA (NONAMBULATORY) STATE OF WISCONSIN
Bureau of Quality Assurance
P.O. Box 2969
Madison WI 53701-2969

Complaint History			
Date Complaint Received: 05/16/2006	/11/2006		
Subject Area(s)	Result	SOD#	
MEDICATIONS	NOT SUBSTANTIATED		
Date Complaint Received: 04/05/2006	Date Investigation Completed: 04/27/2006		
Subject Area(s)	Result	SOD#	
RESIDENT RIGHTS	SUBSTANTIATED	1001857	
Date Complaint Received: 02/01/2006	Date Investigation Completed: 04/	/27/2006	
Subject Area(s)	Result	<u>SOD #</u>	
SUPERVISION	SUBSTANTIATED	10011857	
Date Complaint Received: 05/12/2005 Date Investigation Completed: 07/13/2005		/13/2005	
Subject Area(s)	Result	SOD#	
RESIDENT RIGHTS	NOT SUBSTANTIATED	WOT DE GODD TO	
PHYSICAL PLANTS & SAFETY HAZARDS NUTRITION & FOOD SERVICES	SUBSTANTIATED NOT SUBSTANTIATED	NOT RECORDED	
MEDICATIONS	NOT SUBSTANTIATED		
Date Complaint Received: 02/21/2005	Date Investigation Completed: 03/	/15/2005	
Subject Area(s)	Result	SOD#	
SUPERVISION	SUBSTANTIATED	10008801	
ABUSE	SUBSTANTIATED	10008801	
PROGRAM SERVICES SUPERVISION	NOT SUBSTANTIATED NOT SUBSTANTIATED		
ABUSE	NOT SUBSTANTIATED NOT SUBSTANTIATED		
RESIDENT BEHAVIOR/FACILITY PRACTICE	SUBSTANTIATED	10008801	
NUTRITION & FOOD SERVICES	SUBSTANTIATED	10008801	
MEDICATIONS	SUBSTANTIATED	10008801	
ADMISSION, TRANSFER & DISCHARGE PROGRAM SERVICES	NOT SUBSTANTIATED SUBSTANTIATED	NOT RECORDED	
The state of the s		1.011200122	

Provider Inspection Summary

For the period 06/01/2003 to 05/31/2006 Community Based Residential Facility CLASS CNA (NONAMBULATORY)

10008801

10008740

STATE OF WISCONSIN Bureau of Quality Assurance P.O. Box 2969 Madison WI 53701-2969

Date Complaint Received: 02/15/2005 Date Investigation Completed: 03/15/2005

Subject Area(s)ResultSOD #PHYSICAL PLANTS & SAFETY HAZARDSSUBSTANTIATED10008801

PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 01/31/2005 Date Investigation Completed: 03/15/2005

Subject Area(s) Result SOD #

RESIDENT RIGHTS NOT SUBSTANTIATED

PHYSICAL PLANTS & SAFETY HAZARDS SUBSTANTIATED 10008801

Date Complaint Received: 12/15/2004 Date Investigation Completed: 03/15/2005

Subject Area(s) Result SOD #

HOMELIKE ENVIRONMENT & CLEANLINESS NOT SUBSTANTIATED

MEDICATIONS SUBSTANTIATED 10008801

Date Complaint Received: 12/09/2004 Date Investigation Completed: 03/15/2005

Subject Area(s) Result SOD #

HOMELIKE ENVIRONMENT & CLEANLINESS SUBSTANTIATED
ADMINISTRATION NOT SUBSTANTIATED

ADMINISTRATION NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 03/09/2004 Date Investigation Completed: 08/04/2004

Subject Area(s)ResultSOD #HOMELIKE ENVIRONMENT & CLEANLINESSSUBSTANTIATED10008740

MEDICATIONS SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 02/17/2004 Date Investigation Completed: 02/18/2004

Subject Area(s)ResultSOD #PHYSICAL PLANTS & SAFETY HAZARDSSUBSTANTIATED10008962

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Provider Inspection Summary

For the period 06/01/2003 to 05/31/2006 Community Based Residential Facility CLASS CNA (NONAMBULATORY)

STATE OF WISCONSIN Bureau of Quality Assurance P.O. Box 2969 Madison WI 53701-2969

Date Complaint Received: 01/16/2004 **Date Investigation Completed: 08/04/2004**

Subject Area(s) SOD# Result

HOMELIKE ENVIRONMENT & CLEANLINESS NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 11/14/2003 Date Investigation Completed: 08/04/2004

Subject Area(s) Result SOD#

NOT SUBSTANTIATED RESIDENT BEHAVIOR/FACILITY PRACTICE

Date Complaint Received: 06/11/2003 **Date Investigation Completed: 11/13/2003**

Subject Area(s) Result SOD# HOMELIKE ENVIRONMENT & CLEANLINESS **SUBSTANTIATED** 10008945

PROGRAM SERVICES **SUBSTANTIATED** NOT RECORDED